

Enterprise Data Networks Supervisor (Information Technology Systems/Applications Specialist 6) Telecommunication Services Division

SALARY: \$66,420 – \$87,096 per year (Range 70)

OPENS: May 13, 2010 **CLOSES:** Open until filled

Candidate evaluation will be ongoing, and applicants are encouraged to submit materials by May 24, 2010, to ensure full consideration. The hiring authority reserves the right and may exercise the option to make a hiring decision at any time during the announcement period.

Location: Olympia, Washington

Agency Profile

The Washington State Department of Information Services (DIS) provides quality and reliable computing, telecommunications, and Internet services to state and local agencies, tribal governments, educational institutions, and not-for-profit organizations.

As the technology leader for Washington State, DIS provides innovative services so that government agencies can successfully serve the public. DIS also provides support to the Information Services Board (ISB) and other committees.

Job Overview

DIS is seeking an individual who is looking to enhance their highly developed Enterprise Data Networks skills and experience along with the opportunity to grow their leadership capability by leading a team of network professionals. This position is actively involved in network service planning, network service delivery, and project management, and provides ongoing service support for complex statewide enterprise network environment.

The Enterprise Data Networks Supervisor is responsible for:

- Supervising Enterprise Data Networks staff responsible for the design, planning, and implementation of wide area networks for state and local government customers.
- Managing workload for the Enterprise Data Networks workgroup
- Developing project plans and schedules
- Managing customer relations
- Developing and implementing business processes



Qualifications

Five years of information technology experience such as project management, implementing large enterprise Telecommunications IP network solutions for customers and/or consulting and coordinating the delivery of network solutions.

AND

Bachelors Degree in Computer Science or related field. Consultative, administrative, or supervisory experience in information technology, or managing information technology projects will substitute for education on the basis of one year experience for two years of education.

AND

At least two years of experience in managing and leading projects which utilize wide area network products;

AND

At least two years of experience as a supervisor or lead in an information technology service provider environment.

Desired Qualifications

Certifications in Professional Leadership, Project Management, CISCO, and/or ITIL are highly desirable.

Working for DIS

DIS is an agency on the move. With a talented workforce that has a depth of knowledge and understanding of information technology, DIS provides constructive, reliable and responsive services for all their clients.

DIS offers extensive opportunities for career growth and personal development through workshops, seminars, training and other promotional opportunities.

As one of the top ten places in the country for business and careers (Forbes' Magazine, 2007), and conveniently located at the crossroads of business and leisure, Olympia has become the preferred destination zone for business professionals in the Pacific Northwest.

Olympia is on the Puget Sound and is within easy driving distance of the rugged Olympic National Park, the city of Seattle, Mt. Rainier, Mt. St. Helens, and Pacific Ocean coastal beaches: all offering ample outdoor recreation opportunities. Home to an internationally-recognized



educational institution and a vibrant arts scene, Olympia is also the location of the outstanding Farmer's Market, located at the downtown waterfront.

Employee Benefits

The State of Washington offers a comprehensive and competitive package of benefits to match the needs of our diverse workforce.

DIS eligible employees can choose from our outstanding benefit package including health, dental, life and long-term disability insurance; vacation, sick, military and civil leave; dependent care assistance program; deferred compensation plans; educational benefits program; paid holidays; Commute Trip Reduction Incentives; training; and state retirement plans.

Special Notes

Travel is required both locally and statewide for events in support of outreach activities.

This announcement may be used to fill more than one vacancy.

How to Apply

Please submit a letter of interest with a detailed description of your experience as it pertains to the Qualifications listed. Please include a current resume, Washington State Application and a minimum of three professional references.

Please send your application materials via e-mail to hro@dis.wa.gov.

Persons of disability needing assistance in the application process, or those needing this announcement in an alternative format, may call (360) 902-3543 or Telecommunications Device for the Deaf 1-800-833-6388.

Applicant Profile Form

As a separate part of the application process, you are requested to voluntarily complete and return the <u>Applicant Profile</u> sheet with your completed application. This information will be treated as confidential. This page will be separated from your application and used by authorized personnel only.

The Department of Information Services is an equal opportunity employer.